

## Overview of International Quality Accreditations and Certifications in Higher Education: Levers for Academic Recognition and Continuous Improvement

عرض شامل للاعتمادات والشهادات الدولية للجودة في التعليم العالي: روافع للاعتراف الأكاديمي والتحسين المستمر

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### **Abstract :**

Higher education has become trans-national and competition-driven, demanding for quality and openness, forcing institutions to practice accreditation and certification at international level. For this purpose, the study addresses major international quality accreditations and certifications provided for higher education organizations, while highlighting those that are applicable to Algerian context. This will be a valuable resource for academic and institutional leaders to help them understand the various mechanisms available their specifics, objectives, requirements as well as helps inform strategic decision making on recognition, governance and continuous quality improvement in higher education.

**Key words:** Quality assurance - Academic accreditation - Higher education - International certification - Continuous improvement.

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## **1. Introduction**

Today, quality issues are at the center of the growth of higher education because educational systems around the world are going through big changes. But talking about quality isn't easy or clear-cut because the idea is still abstract, polysemous, and hard to define clearly. Quality has become a major strategic issue for organizations as they grow and change, in response to the higher and more demanding expectations of different stakeholders. Higher education institutions (HEIs) are fully part of this dynamic, increasingly aware of the need to embed their actions within a logic of continuous improvement, particularly to meet the needs and expectations of students, who have become central actors in the educational system.

In this context, quality assurance is essential for promoting ongoing enhancement and allowing institutions to proactively adjust to the changing educational environment (Pramono & Widiyanto, 2024).

In Algeria, since independence, the university system has undergone several significant reforms to cope with a vigorous demographic dynamic and the de facto massification of student enrollment (Haddab, 2007; Ababou, 2014; Khaoua, 2019). Such growth—further enhanced by the democratization of university access and the demographic boom during the 1980s (Belhocine, 2015)—has created colossal structural tension for institutions (Meyer & Benguerna, 2019).

As a reaction to these challenges, structural reforms have been implemented in order to professionalize academic programs, build institutional capacity, and implement more effective management instruments. Among these reforms, the institution of the LMD (Bachelor-Master-Doctorate) system since 2003 represented a significant milestone in line with the European Bologna Process. This reform sought to reinforce the quality of education, graduate employability, set up effective governance within universities, and create quality assurance mechanisms (Chergui, 2012; Ghouati, 2012, 2013, 2019a, 2019b).

Algeria has implemented a national quality policy in higher education and research within this framework, as demonstrated by the establishment of specialized organizations like the National Evaluation Committee and the Commission for the Implementation

of a Quality Assurance System in Higher Education (CIAQES). These efforts demonstrate a dedication to creating a culture of quality that endures and to strengthening the bond between academic institutions and their socioeconomic surroundings (Boukezzata, 2016).

Although national quality assurance has been organized through internal mechanisms, international recognition is still a major obstacle. The integration of international quality accreditations and certifications offers a promising path in a globalized world where academic mobility, competition, and visibility are becoming more strategic. These frameworks, which are founded on strict criteria, allow institutions to improve their instruction and boost their reputation.

Therefore, it is important to determine which international accreditations Algerian institutions can obtain and to examine their prerequisites. Presenting international quality accreditations and certifications relevant to higher education—with an emphasis on those that are applicable or practical for Algerian institutions—is the aim of this research.

## **2. Conceptual Framework**

Institutions must increasingly show the quality of their services and their capacity for constant adaptation in the face of the swift changes in the global higher education landscape. Quality assurance in this context offers a structuring framework for methodically guaranteeing, evaluating, and enhancing research-related, organizational, and pedagogical practices. By creating cyclical procedures for planning, carrying out, assessing, and adjusting, it adheres to the logic of continuous improvement.

As external evaluation tools founded on clear standards, accreditation and certification support this dynamic by allowing institutions to formally receive acknowledgement of the quality and conformance of their governance, academic programs, or general operations. For organizations dedicated to a sustainable quality approach, these mechanisms act as drivers of strategic alignment, levers for international visibility, and instruments of legitimacy.

### **2.1. Continuous Improvement: A Structuring Principle of Institutional Progress**

Higher education quality improvement is a difficult task that is strongly related to institutional policies, strategic commitments, and the priorities that each institution has established. It is a demanding, ongoing, and systemic process that involves every part of the organization; it is by no means a one-time endeavor. It's true that attaining long-term quality improvement is difficult. A rigorous system must be established based on two fundamental pillars: first, a thorough, organized, and cohesive plan that is in line with the institution's vision and mission; and second, a strong and mutual commitment to accomplishing the stated goals (Meisuri et al., 2024). According to this viewpoint, creating a true culture of continuous improvement seems to be a prerequisite. The foundation of this culture is the encouragement of creativity, experimental teaching, and prudent risk-taking. Every phase of the educational process, from program design to implementation and assessment, needs to take it into consideration. Only if it is based on inclusive and cooperative participation will such a commitment be successful. A thorough, open quality assurance system focused on institutional performance and transformation requires active participation from all stakeholders, including faculty, students, administrative staff, alumni, and socioeconomic partners (Kayyali, 2024).

## **2.2. Quality Assurance in Higher Education**

A substantial change from sporadic control to a logic of continuous improvement can be seen in the development of the concept of quality in higher education. As stated, "*the shift from quality control to quality enhancement reflects a broader understanding of quality assurance, now perceived as a dynamic and continuous activity rather than a static checklist of criteria to be met*" (ibid.). On the other hand, quality assurance "*refers to the collection of internal and external activities carried out continuously to maintain and improve educational standards within institutions.*" It places a strong emphasis on stakeholder participation, transparency, and continuous evaluation (Jafarov, 2024). As a result, it covers a wide range of university operations, including institutional governance, scientific output, and the execution of academic programs.

In this regard, "*quality assurance is a continuous process of improving the quality of teaching, training, and other services, based*

on agreed sets of criteria" (Omirbayev et al., 2023). It is a systemic and structuring framework that enables tertiary institutions to develop a culture of ongoing evaluation, transparency, and shared responsibility.

Also defined as "*a multidimensional framework which performs an important role in assuring the delivery of high-quality education*" (Pramono & Widiyanto, 2024), it fosters institutional accountability, supports accreditation processes, stimulates pedagogical innovation, as well as helps enhance students' experience.

Its operational underpinnings are well-defined and include "*the definition, implementation, evaluation, monitoring, and improvement of higher education standards*" (Meisuri et al., 2024). In a collaborative effort toward ongoing improvement, it involves all levels of the organization and a broad spectrum of stakeholders, including academic staff, students, administrative personnel, alumni, and outside partners.

Conceptually, quality assurance is grounded, according to Meisuri et al. (2024), in three fundamental approaches: "*a transfer of responsibility to institutions; compliance with quality management standards; and the objective of planning, achieving, maintaining, and continuously improving quality.*" This theoretical underpinning is translated into practical procedures meant to show that academic endeavors are in line with stakeholder expectations and accreditation standards while continuing to be sensitive to the changing needs of the global environment.

According to Zadayeva et al. (2024), quality assurance has emerged as a crucial component of competitiveness and differentiation in a world where higher education institutions now function within a "*consumer market.*" In addition to preserving the integrity of their academic programs and guaranteeing that graduates remain relevant in the face of demands from the global labor market, it enables universities to "*demonstrate that quality issues are addressed and improved in a systematic and deliberate manner*" (Meisuri et al., 2024).

### **2.3. Academic Accreditation: A Process of External Recognition and Legitimation**

Higher education accreditation is a key component of quality control and a tactical tool for institutional competitiveness, academic recognition, and ongoing development. It guarantees that organizations or their curricula fulfill set requirements that address the demands of stakeholders, including employers and students. The Council for Higher Education Accreditation (CHEA) states that *"accreditation is an external quality review process created and used by higher education to examine institutions and degree programs in terms of quality assurance and continuous improvement"* (Jafarov, 2024). In contrast to internal quality assurance, accreditation is an independent, external validation process that is founded on peer review, shared frameworks, and explicit standards.

From this perspective, *"Accreditation is a public and time-bound recognition granted to an institution, program, or track that has voluntarily undergone an evaluation process of its academic, institutional, and administrative management"* (Salcedo, 2023). Accreditation usually occurs in two forms: institutional accreditation, which assesses the overall institution, and programmatic accreditation, which assesses specific disciplines or programs (ibid.). In both instances, it seeks to verify that course content, teaching, intended learning outcomes, and resources devoted are comparable to academic and professional standards.

Accreditation is not a one-time certification; rather, it is a structuring process that includes formalizing institutional policies, improving pedagogical practices, enhancing research, professionalizing quality assurance practices, and optimizing governance. Self-evaluation, outside assessment, and helpful criticism are its logical steps. The creation of guidelines, the reallocation of resources, and the incorporation of outcomes into a plan for ongoing improvement are all necessary for accreditation. In this sense, *"accreditation is perceived as a tool to facilitate quality education, an instrument for improving academic and non-academic services, increasing system transparency, and strengthening accountability at all relevant levels"* (Kumar et al., 2021). These authors also emphasize tangible benefits such as *"credit transfer among accredited institutions, international recognition of degrees for further studies,*

*benchmarking against other institutions, continuous improvement of institutional processes, and easier access to funding” (ibid.).*

But even with all of its advantages, accreditation has drawbacks. It necessitates large logistical, financial, and human resources as well as ongoing adjustment to societal, educational, and technological advancements. Given the heterogeneity of higher education systems, the diversity of approaches and standards across world regions complicates standardization and mutual recognition (Kayyali, 2023). It is therefore essential to adopt best practices grounded in transparency, collaboration, inclusiveness, and the meaningful use of data to inform decision-making.

Ultimately, *“accreditation reflects the recognition by the accrediting body of the actions and efforts undertaken by higher education institutions engaged in the accreditation process”* (Ait Haddouchane et al., 2022). It enhances academic reputation, supports the upholding of excellence standards, and guarantees that programs are applicable, efficient, and significant for students and society as a whole when incorporated into a larger quality assurance strategy.

To sum up, quality assurance and accreditation seem to be two interdependent and complementary processes that support ongoing advancement in higher education. Higher education institutions gain legitimacy and credibility through accreditation, an external evaluation process based on accepted standards that certifies that their governance and programs adhere to national and international standards. Conversely, quality assurance offers a more comprehensive systemic framework that includes internal dynamics for directing, observing, assessing, and modifying educational practices. When combined, these tools help create an institutional culture based on transparency, accountability, and a dedication to achieving academic success. They ensure that educational programs meet the expectations of students, employers, and all stakeholders, while enabling institutions to adapt continuously to changes in the global educational landscape.

#### **2.4. Quality Certification: A Guarantee of Normative Compliance and Alignment with International Standards**

Quality certification appears as an additional structuring tool intended to guarantee that institutional procedures adhere to

acknowledged—often international—standards, and it is used in conjunction with quality assurance and accreditation procedures. Certification focuses more precisely on the quality management systems put in place to direct, evaluate, and enhance the various internal operations of higher education institutions, whereas accreditation mainly focuses on evaluating the general quality of programs or institutions. In line with academic and administrative governance standards, it thus acts as a supplementary lever for integrating these institutions into an ongoing dynamic of professionalization, transparency, and performance.

A key strategic tool for ensuring institutional accountability, improving training and education quality, and bolstering academic credibility is quality certification in higher education management systems. Processes for certification and quality assurance are also constantly evolving in response to the swift changes occurring in higher education. Emerging trends in this field aim to strengthen the efficiency, transparency, and relevance of accreditation mechanisms while ensuring that students benefit from a quality education aligned with their needs and with labor market demands (Kayyali, 2023).

In this regard, meeting stakeholder expectations and accomplishing institutional strategic goals are greatly aided by the deployment of a Quality Management System (QMS). In order to facilitate the convergence of external compliance assessments and internal continuous improvement initiatives, such a system needs to be closely matched with the specifications outlined in accreditation frameworks (Bretana et al., 2022). Numerous HEIs have embraced globally accepted quality assurance models like ISO 21001, which is tailored for educational institutions, and ISO 9001, which lays out general quality requirements. These standards provide robust methodological frameworks to structure institutional practices around clear objectives, controlled processes, and measurable outcomes (ibid.).

ISO certification works in a synergistic manner with accreditation schemes by adding to the operational consistency, accountability to stakeholders, and global recognition of organizations (Bretana et al., 2022). It also acts as a point of differentiation within a competitive landscape while promoting the establishment of a sustainable quality culture.

Yet, successful application is frequently confronted with organizational and human obstacles, most notably because of administrative and academic staff's lack of knowledge of ISO standards' advantages or lack of control over quality processes (Bennawol, 2024). This demands firm leadership commitment, a recurrent training approach, and persistent internal communication. Additionally, the challenge of cultural integration persists as a key factor: it is only through the extensive appropriation of quality principles by all stakeholders that self-assessment mechanisms can be consolidated, and durable continuous improvement can be guaranteed (Jesus-Silva et al., 2018).

### **3. Mapping the Main International Accreditations and Certifications in Higher Education**

Within the context of increasing internationalization of higher education, accreditations and certifications are critical to the evaluation, recognition, and comparability of academic programs by institutions. They not only assist in ensuring academic and institutional quality, but also enhance transparency, student mobility, and international attractiveness of higher education institutions. These mechanisms—whether institutional or discipline-specific—draw on rigorous frameworks, peer-review processes, and clearly defined performance criteria.

This map offers an overview of key international accreditations and certifications that are recognized in higher education.

#### **3.1. Academic Accreditations**

An outline of the primary international accreditations that have been embraced by higher education institutions worldwide is necessary in order to gain a better understanding of the current dynamics in academic recognition and quality assurance. It is crucial to differentiate between disciplinary accreditations, which are unique to a given program or field of study (e.g., management, engineering, health sciences, etc.), and institutional academic accreditations, which assess the institution as a whole. The most well-known international accreditations, which are widely accepted by higher education institutions worldwide and renowned for their methodological rigor, are listed in the section that follows.

## **a. Global Academic Accreditations**

These accreditations use criteria pertaining to governance, strategy, academic quality, research, and internationalization to evaluate an institution's overall quality across all disciplines. The most well-known worldwide are NECHE, HLC, and WASC (United States), ASIIN (Germany) for its multidisciplinary approach, HCERES (France), and QAA (United Kingdom).

- **Accreditation Agency for Degree Programs in Engineering, Informatics, Natural Sciences and Mathematics – ASIIN (Germany)** † : ASIIN is a German accrediting agency with international reputation for specializing in degree programs in engineering, computer science, natural sciences, and mathematics. It reviews the alignment of academic programs with academic and professional standards and their capacity to equip graduates with market needs. ASIIN uses strict criteria with a focus on scientific quality, professional relevance, learning outcomes, and internationalization. Its multidisciplinary nature and correspondence with the European Qualifications Framework (EQF) add to its credibility, especially for technical programs in an international scenario.

- **High Council for the Evaluation of Research and Higher Education – HCERES (France)** ‡ : The independent public body HCERES is in charge of assessing French academic programs, research institutions, and higher education establishments. Additionally, it might validate evaluation processes carried out by other organizations, both domestically and internationally. Operating within a national regulatory framework, its evaluations are internationally recognized for their methodological rigor. HCERES plays a key role in fostering continuous improvement in higher education and research by providing analyses, evaluations, and strategic recommendations. Its evaluation process is based on two pillars: a self-assessment conducted by the institution, followed by an on-site visit by a committee of independent experts. This committee examines key

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† <https://www.asiin.de/en/programme-accreditation.html>

‡ <https://www.hceres.fr/en>

aspects such as institutional strategy, governance, research policy, academic quality, and societal engagement.

Despite not offering accreditation in the traditional sense, HCERES's reports are essential for obtaining permission to grant specific degrees in France. Additionally, its evaluations improve the legitimacy, reputation, and visibility of institutions in the field of higher education in Europe and abroad.

• **Quality Assurance Agency for Higher Education – QAA (United Kingdom)<sup>§</sup>** : One of the most renowned experts in the world for quality control and ongoing enhancement in higher education is QAA, an autonomous nonprofit organization. In order to guarantee that students and learners receive top-notch instruction, it operates both domestically in the UK and abroad. Trusted by funding agencies, regulatory agencies, and institutions of higher learning, QAA's strategy blends regulatory supervision with cooperative participation, based on objectivity and knowledge. QAA cultivates positive relationships with academic institutions by striking a balance between rigor and support while upholding academic autonomy. Students participate in every aspect of its work, which increases its relevance and transparency.

In order to advance the caliber and standing of British higher education internationally, QAA works with governments, organizations, and agencies. Its primary goal is to protect academic standards and promote ongoing excellence.

• **New England Commission of Higher Education – NECHE (USA)<sup>\*\*</sup>** : One of the regional accrediting organizations in the US is NECHE. Its main objective is to provide degree-granting higher education institutions with institutional accreditation. It is an independent, nonprofit organization. NECHE provides the public with assurance regarding the caliber of education provided by accredited institutions through its evaluation procedures. Accreditation is based on adherence to Standards for Accreditation, which include criteria related to mission, resources, governance, institutional effectiveness, and continuous improvement.

The process relies on peer review and self-evaluation and aims to

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<sup>§</sup><https://www.qaa.ac.uk/en/home>

<sup>\*\*</sup><https://www.neche.org/>

promote excellence, innovation, and transparency while respecting institutional diversity. Ongoing and voluntary compliance with standards is required to maintain accredited status.

- **Higher Learning Commission – HLC (USA)<sup>††</sup>** : HLC is a regional accrediting agency in the United States that assesses and accredits institutions of higher learning in 19 Midwestern states. HLC is approved by the U.S. Department of Education and the Council for Higher Education Accreditation (CHEA) and also has a five-criteria quality assurance process, namely mission, ethics and integrity, quality of teaching and learning, assessment and continuous improvement, and resources and planning of the institution.

Institutions are required to show compliance with these standards through regular self-assessments, expert visits, and periodic review cycles (Standard or Open Pathway). It is aimed at assuring overall institutional quality, facilitating continuous improvement, and addressing public expectations of transparency, accountability, and educational quality.

- **Western Association of Schools and Colleges – WASC (USA)<sup>‡‡</sup>**: A reputable regional accrediting organization in the US, the Western Association of Schools and Colleges (WASC) is mainly involved in the western region, which includes California, Hawaii, and the Pacific Islands, but it also operates abroad. With a focus on quality education, ongoing improvement, and equipping students to succeed in a globalized world, it accredits educational establishments ranging from elementary schools to universities. Comprehensive self-assessments, peer-reviewed site visits, cyclical evaluations, and integrated training for educational teams are all part of WASC's exacting process. Its approach is both personalized and flexible, taking into account each institution's specific context while upholding high standards. The evaluation covers several dimensions, including institutional mission, learning outcomes, organizational ethics, and strategic capacity for innovation and long-term sustainability.

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<sup>††</sup><https://www.hlcommission.org/>

<sup>‡‡</sup><https://www.acswasc.org/>

Nationally and internationally recognized, WASC accreditation serves as a trusted mark of quality for institutions, students, and other stakeholders.

## **b. Disciplinary Accreditations**

These accreditations are particular to a particular academic field and assess program quality according to discipline-specific professional and pedagogical standards. The most prominent accreditations in business and management education are AMBA (Association of MBAs), AACSB (Association to Advance Collegiate Schools of Business), EQUIS (European Quality Improvement System), and EFMD Accredited (European Foundation for Management Development). These designations serve as a testament to the caliber of the school's research, programs, and global focus. International program evaluation and recognition in engineering education are significantly influenced by CTI (Commission des Titres d'Ingénieur, France) and ABET (Accreditation Board for Engineering and Technology, USA).

- **EFMD Accredited** <sup>§§</sup> : The European Foundation for Management Development (EFMD) oversees the EFMD Accredited label, a global system for recognizing the quality of business and management programs. It focuses on globally oriented programs provided by reputable national or international institutions dedicated to developing responsible business leaders.

The accreditation is based on a rigorous assessment framework structured around several key dimensions: Strategic positioning of the program at the national and international levels ; Institutional resources supporting the program; Faculty qualifications and relevance ; Program design aligned with stakeholder expectations; Clear pedagogical objectives and intended learning outcomes ; Curricular structure, academic rigor, and coherence ; International exposure and professional relevance ; Balance between theoretical knowledge and managerial application ; Integration of ethics, social responsibility, and sustainability ; Quality of teaching, assessment,

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<sup>§§</sup><https://www.efmdglobal.org/our-services/efmd-accredited/>

and learning support methods ; Graduate selectivity and career progression ; Robust internal quality assurance mechanisms.

The EFMD Accredited label provides: Benchmarking opportunities against similar programs worldwide; Continuous improvement through defined developmental goals; Enhanced visibility, legitimacy, and attractiveness to students, employers, and international partners.

Reputation, cohort size, international orientation, professional engagement, and the incorporation of sustainability and ethical values into curriculum design are just a few of the program-level and institutional factors that are taken into account by eligibility criteria.

- **EQUIS (EFMD)\*\*\***: EFMD offers a thorough institutional accreditation called the European Quality Improvement System (EQUIS). EQUIS assesses the institution overall, as opposed to EFMD Accredited, which concentrates on specific programs. It attests to a business school's strong quality control procedures, well-defined strategic vision, and academic program that complies with global norms. The EQUIS assessment covers ten major dimensions: Governance and strategic orientation; Program portfolio and pedagogical innovation; Students and alumni outcomes; Faculty quality and engagement; Research productivity and impact; Administrative resources and infrastructure; Societal responsibility; Executive education and lifelong learning; Corporate relations; Internationalization (mobility, partnerships, diversity).

EQUIS supports internationally focused educational institutions that have a proven dedication to ongoing development and close ties to the business world. EQUIS is a member of the esteemed "Triple Crown Accreditation," which is a mark of excellence for top business schools, along with AACSB (USA) and AMBA (UK).

Many elite business schools strategically aim to achieve triple accreditation (EQUIS, AACSB, and AMBA), which denotes

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\*\*\*<https://www.efmdglobal.org/accreditations-assessments/business-schools/equis/>

academic excellence, international recognition, and institutional credibility. It makes a school more appealing to recruiters and students, guarantees global exposure, and places the school among the best in business education. It also shows a strong dedication to governance, innovation, quality, and market relevance.

- **AACSB** <sup>†††</sup> : One of the most well-known accreditation organizations for business education worldwide is the Association to Advance Collegiate Schools of Business (AACSB), which was established in the United States in 1916. AACSB assesses schools and their courses in subjects like management, accounting, and business.

Key evaluation dimensions include: Strategic leadership and mission alignment; Faculty qualifications and research engagement; Curriculum design and delivery; Stakeholder involvement (students, alumni, employers); Commitment to continuous improvement and innovation.

The AACSB places a strong emphasis on research relevance, academic rigor, and preparing graduates for a globalized business environment. Its accreditation indicates institutional quality, effective governance, and long-term commitment to excellence.

- **AMBA** <sup>†††</sup> : The UK-based Association of MBAs (AMBA) is solely focused on Master of Management, DBA, and MBA programs. AMBA evaluates individual programs according to strict criteria of selectivity, curriculum quality, and career impact, in contrast to EQUIS and AACSB, which accredit entire institutions.

Evaluation criteria include: Program design (objectives, structure, innovation); Admission standards (including prior professional experience); Participant quality and diversity; Faculty experience and relevance; Alignment with market needs and employer expectations; Measurable career impact for graduates

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<sup>†††</sup><https://www.aacsb.edu/educators/accreditation>

<sup>†††</sup><https://www.amba-bga.com/amba/business-schools/accreditation>

Real-world applicability, leadership development, and a practical orientation are all highly valued by AMBA. The highest international standards are met by an MBA program when it is accredited by AMBA.

Because they guarantee academic, scientific, and professional quality, higher education institutions that offer engineering programs especially seek out the ABET (Accreditation Board for Engineering and Technology) and CTI (Commission des Titres d'Ingénieur) accreditations. ABET or CTI accreditation increases the legitimacy of degrees in the eyes of employers and professional associations, promotes graduate mobility, and confers national and international recognition. Additionally, these accreditations guarantee that programs meet high standards for technical proficiency, morality, creativity, and social responsibility—all of which are essential for training engineers for the twenty-first century.

- **ABET Accreditation<sup>§§§</sup>** : A non-governmental organization with headquarters in the United States, ABET is well-known throughout the world for assessing and accrediting postsecondary education programs in technology, engineering, computing, and applied sciences. By attesting that a program satisfies a demanding set of professional, technical, and educational requirements, ABET accreditation guarantees that graduates have the skills necessary to succeed in the workforce or pursue further education. A comprehensive peer-review evaluation conducted by professionals from academia and business is part of the ABET accreditation process. It includes a comprehensive self-study conducted by the institution, followed by an on-site visit by a peer review team. Key evaluation areas include: Student learning outcomes; Faculty qualifications; Educational resources and infrastructure; Program governance and management; Continuous improvement mechanisms.

Benefits of ABET accreditation include: International recognition of program quality; Enhanced academic and professional mobility for graduates; Increased credibility among employers and professional

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<sup>§§§</sup><https://www.abet.org/>

certification bodies; Alignment with global engineering education standards; Competitive positioning in the international higher education landscape.

- **CTI Accreditation\*\*\*\*** : The French national body that has the authority to assess and accredit higher education institutions in order to grant the title of "ingénieurdiplômé" (graduate engineer) is the Commission des Titres d'Ingénieur (CTI). CTI, which was legally established in 1934 and is governed by the French Ministry of Higher Education and Research, is a key player in determining the caliber of engineering education in France and overseas. The evaluation process used by CTI is founded on a strict methodology that complies with both national and European quality standards. The procedure entails an institutional self-evaluation, a site visit, the examination of submitted documentation, and the issuance of a formal opinion, which could lead to accreditation for a specific time frame.

Key evaluation criteria include: The institution's pedagogical project and targeted competencies; Governance, strategic orientation, and institutional positioning; Quality and engagement of teaching staff; Use of innovative teaching methods, internships, project-based learning, and international exposure; Graduate tracking mechanisms and relationships with socioeconomic stakeholders; Internal quality assurance systems and continuous improvement dynamics.

Advantages of CTI accreditation for institutions include: The right to award the legally protected title of "ingénieurdiplômé"; European recognition through the EUR-ACE® label (European Accredited Engineer); Facilitated professional and academic mobility across borders; Enhanced reputation through commitment to quality, innovation, and graduate employability ; Increased national and international visibility and prestige.

### 3.2. Quality Management System Certifications

In the field of quality management system certification, numerous higher education institutions worldwide adopt standards to structure and optimize their internal processes. Although various frameworks

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\*\*\*\* <https://www.cti-commission.fr/>

are available, two standards stand out for their suitability to the educational context, their international recognition, and their widespread adoption: ISO 9001, applicable to all types of organizations, and ISO 21001, specifically designed for educational institutions.

### **a. ISO 9001 Standard**

Any organization looking to organize its procedures, manage its operations, and successfully satisfy stakeholder expectations must strategically implement a Quality Management System (QMS). A QMS is described as "a set of interrelated or interacting elements of an organization used to establish policies and objectives, and to achieve those objectives" in ISO 9000:2015<sup>††††</sup>, Quality management systems: Fundamentals and Vocabulary. More broadly, a management system refers to the totality of processes through which an organization consistently and efficiently directs the various components of its operations to meet its strategic goals. These goals may relate to areas such as service or product quality, environmental performance, operational efficiency, or occupational health and safety<sup>††††</sup>.

In this regard, any organization, including institutions of higher learning, would be wise to adopt the ISO 9001:2015<sup>§§§§</sup> – Quality management systems – Requirements standard. This globally accepted standard offers a methodical framework to boost customer satisfaction, increase overall organizational performance, and guarantee long-term viability in a cutthroat market. The requirements for creating, putting into practice, maintaining, and continuously enhancing a QMS are laid out in ISO 9001:2015. It uses the PDCA cycle (Plan–Do–Check–Act) as a mechanism for continuous improvement and is founded on a process approach.

The standard is underpinned by seven fundamental quality management principles, which form the conceptual foundation of the entire system:

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<sup>††††</sup><https://www.iso.org/fr/standard/45481.html>

<sup>††††</sup><https://www.iso.org/fr/home.html>

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- Customer focus: Meeting the needs and expectations of beneficiaries.
- Leadership: Establishing a shared vision and strong governance commitment.
- Engagement of people: Valuing the skills and involvement of all actors within the organization.
- Process approach: Viewing activities as a coherent set of interactions contributing to expected outcomes.
- Continual improvement: Constantly seeking to enhance performance and practices.
- Evidence-based decision making: Relying on reliable data for steering and evaluation.
- Relationship management: Building long-term relationships with all stakeholders.

According to the International Organization for Standardization (2025), the implementation of ISO 9001 provides a wide range of benefits, including: Enhanced customer trust and satisfaction; Increased effectiveness in quality control processes; Cost reduction through resource optimization and improved productivity; The establishment of a strong culture of continuous improvement within the organization.

## **b. ISO 21001 Standard**

Higher education institutions are increasingly implementing quality frameworks that are specific to their educational missions in an effort to achieve international recognition, institutional accountability, and continuous improvement. In this regard, a highly pertinent framework created especially for educational organizations is ISO 21001:2025 \*\*\*\*\* — Educational organizations — Management systems for educational organizations — Requirements with guidance for use. An updated version of the ISO 21001 standard, which was first published in 2018, took its place in 2025. This version takes into account feedback from real-world implementation, advancements in pedagogical practices, and new demands in the educational sector. In compliance with ISO's periodic review procedures, the 2018 edition has now been formally withdrawn. The 2025 edition seeks to

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\*\*\*\*\* <https://www.iso.org/fr/standard/21001>

improve educational systems' efficacy while guaranteeing greater conformity with the requirements of students, stakeholders, and diverse institutional contexts.

While adding clarifications, updated terminology, and structural changes that enhance readability, relevance, and applicability across a range of educational settings, the 2025 edition maintains the fundamental ideas of the previous edition, including learner-centeredness, continuous improvement, stakeholder engagement, and evidence-based evaluation.

The International Organization for Standardization states that ISO 21001 is a quality management standard for educational establishments that aims to satisfy the demands of educational stakeholders, improve learner satisfaction, and improve teaching and learning procedures. It is applicable to companies whose main goal is to build competencies via training, education, or research. Like ISO 9001, ISO 21001 follows the Plan–Do–Check–Act (PDCA) cycle and identical high-level structure (HLS), having ten main clauses—from organizational context to continual improvement. It does, however, adapt these characteristics to the specific needs and dynamics of the education sector.

The expected benefits of implementing ISO 21001 within HEIs include: Improved alignment between educational objectives, teaching processes, and learning outcomes; Increased learner satisfaction; Enhanced credibility with regulatory authorities, funders, and international partners; Alignment of educational practices with international standards of academic excellence; Development of an institutional culture centered on educational impact.

The main distinction between the two standards is their scope, even though they both contain fundamental components like the PDCA cycle, the High-Level Structure (HLS), and fundamental quality principles. Any organization, regardless of industry, can use ISO 9001, a generic standard that offers a general framework for quality management with an emphasis on process control, customer satisfaction, and continuous improvement. In contrast, ISO 21001 is designed with educational institutions in mind. It goes beyond

general requirements to include elements unique to education, like learning objectives, pedagogical interactions, learner profile-specific service customization, learning outcome evaluation, and stakeholder engagement in the educational ecosystem. In conclusion, ISO 21001 enhances and modifies ISO 9001 to meet the unique requirements of the academic sector. It provides a targeted response for HEIs seeking to structure their educational activities, enhance pedagogical performance, and demonstrate their commitment to educational quality.

#### **4. Conclusion**

Accreditation and quality certification systems have become crucial levers for institutional recognition, competitiveness, and ongoing improvement at a time when demands for quality, transparency, and internationalization are posing an increasing threat to higher education.

The primary academic accreditations, both institutional and disciplinary, as well as the most popular quality management certification standards worldwide, have all been thoroughly covered in this study. In addition to descriptive mapping, the analysis has emphasized the complementary roles that certification (adherence to management system standards) and accreditation (external evaluation based on sector-specific standards) play in governance, pedagogical quality assurance, and international positioning.

Taking into consideration the demands of international frameworks, the development of national policies, and the realities of local institutional capacities, the study also aimed to determine the most pertinent pathways for Algerian institutions. Engaging in such processes, when done carefully, seems to have the potential to greatly improve Algerian higher education institutions' appeal, legitimacy, and efficacy on the international academic scene.

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